



March 16, 2020

To Our Valued Customers,

Seven Bridges Golf Club has always been committed to a clean, pleasant, and relaxing environment and a rewarding experience. With the uncertainties surrounding COVID-19 (aka, Coronavirus), we wanted to take a moment of your time to detail the precautions we are taking to ensure your health and safety as much as possible when visiting our facility.

What we are doing... within the Clubhouse and on The Dock:

We have increased the frequency of cleaning and sanitizing, paying particularly close attention to high touch areas such as public areas, washrooms, door handles, service counters, register areas, etc.

We are not allowing staff to shake hands with customers or other employees and to maintain a safe distance (at least three feet) between customers and other employees.

We are requiring staff who are experiencing cold or flu-like symptoms to refrain from working until all symptoms are fully cleared up. Employees diagnosed with COVID-19 will not be allowed back to work without a note from their doctor and/or evidence that they have quarantined as required by the federal government.

We are not allowing self-service in the Pro Shop or elsewhere; please request the assistance of our staff if you would like a beverage.

We are requiring that any staff, visitors, or vendors who have recently traveled internationally observe a self-quarantine for at least two weeks.

We are mandating that all food handlers wear gloves during food preparation.

We are directing all dishwashers and servers to increase the frequency with which they wash their hands after handling or loading dirty dishes.

We are further increasing the heat on our dishwasher to further help assist with germ and virus suppression.

We have placed hand sanitizing stations in the clubhouse and at on course rest stations, we encourage you to use them frequently during your visit.

... on the Grounds

We are eliminating bag attendants and asking you to handle your own clubs and golf bag.

We have increased the frequency of cleaning and sanitizing of golf cart surfaces.

We are urging you to walk rather than using a cart unless you are over 60 in which case we will offer each player in your group over 60 his or her own cart (however, we will not allow more than two carts per group, so in certain instances, foursomes may be split into twosomes).

We are not allowing you to take the flag out of the hole when putting (you can thank us later, you'll score better) and ask you to respect others by adhering to that rule.

We urge you not to pick up tees or golf balls you see left behind by others. Our on-course maintenance staff has been instructed to use gloves when retrieving those items.

What we ask you to do...

We are asking you not to shake hands with fellow golfers or our staff and to maintain a safe distance (at least three feet) between yourself and others.

We ask that all guests exercise the best possible hygiene practices, including: 1) cover coughs and sneezes with a tissue, then throw the tissue away, 2) avoid touching your eyes, nose, and mouth, 3) wash your hands often with soap and warm water for at least 20 seconds, 4) avoid handshakes or other unnecessary physical interactions. We encourage elbow bumps and golf-gloved fist bumps rather when celebrating great shots.

Stay home from events, golf outings, etc. if you are feeling ill.

We are monitoring the status of the virus with our local and national health organizations, as well as our partners and vendors as the situation evolves and advisories are updated. As of today, based on the guidance we have received and our own preparedness; we remain confident that our facilities continue to be safe.

As always, there is nothing more important to us than the health and safety of our customers and staff. We pride ourselves on providing an unparalleled wedding, banquet or golf experience, and we hope we've earned your trust. Rest assured, we do not take your patronage lightly, and will continue to focus our efforts on providing you our facility and services in the safest way possible.

If you have any questions or concerns, please feel free to email us at info@sevenbridgesgolfclub.com or to call us at (630) 964-4653.

Sincerely,

THE SEVEN BRIDGES GOLF CLUB TEAM